

Lloyd/Flanders Warranty

Since 1983, Lloyd/Flanders has created a reputation for excellent product and customer satisfaction. Lloyd/Flanders Casual Furniture is available through the finest specialty and furniture retailers across the nation. We will work through our retail partners to assure you, the consumer, the highest level of customer satisfaction and support. Our warranty is extended through our retail partners.

The Warranty

This warranty covers all defects in workmanship or materials of your Lloyd/Flanders product for the original owner.

- Frames and finishes are warranted for a period of 3 years.
- Fabric and cushions are warranted for a period of 1 year.
- All warranty coverage begins with the original retail purchase date.

Proper maintenance of your product is required to support the benefits of this warranty. This includes but is not limited to the owner's annual inspection of the frames and touch-up of any minor damage of the product. This warranty is voided in the event that there are indications of abuse or neglect to the furniture.

For service under this warranty contact your Lloyd/Flanders Retailer from which you purchased the product. Your retailer will require the proof of purchase receipt including the date of purchase. They will also request that you provide photographs of the product to submit to Lloyd/Flanders.

Lloyd/Flanders will review your warranty claim and determine the most appropriate corrective action. Lloyd/Flanders will repair or replace any part of the product or the entire product at our sole discretion if it is determined that the product is defective in material or workmanship. Repair or replacement will be at no charge to you. Freight to and from the factory will be paid by Lloyd/Flanders. A representative from Lloyd/Flanders may visit to inspect the defective product as part of the review process.

This warranty applies only to residential use of the Lloyd/Flanders products.

This warranty gives you specific legal rights. All other warranties, including the warranties of merchantability and fitness for a particular purpose, are expressly disclaimed.

This warranty is effective on product purchased at retail after September 1, 2010.